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UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA

LAUREN SOUTER, individually, and on  
behalf of others similarly situated,,  
  
Plaintiff,  
  
v.  
  
EDGEWELL PERSONAL CARE  
COMPANY, EDGEWELL PERSONAL  
CARE BRANDS, LLC, and EDGEWELL  
PERSONAL CARE, LLC,,  
  
Defendants.

Case No.: 20-CV-1486 TWR (BLM)

**ORDER GRANTING DEFENDANTS’  
MOTION TO DISMISS**

**(ECF No. 22)**

Defendants Edgewell Personal Care Company, Edgewell Personal Care Brands, LLC, and Edgewell Personal Care, LLC (“Defendants”) have moved to dismiss Plaintiff Lauren Souter’s Complaint. (“Mot. to Dismiss” (ECF No. 22).) For the reasons set forth below, the Court **GRANTS** the motion.

**BACKGROUND**

This case is about a false and deceptive product label. Plaintiff brings this putative class action against the Defendants for making misleading representations about their antibacterial hand wipes known as “Wet Ones.” (Compl. (ECF No. 1) ¶ 2.) Plaintiff takes issue with two representations in particular: (1) that the hand wipes kill 99.99 percent of germs (the “Efficacy Representations”); and (2) that the hand wipes are “hypoallergenic”

1 and gentle” (“the Skin Safety Representations”). (*Id.* ¶¶ 22, 61.) Both are allegedly  
2 misleading. (*See generally* Compl.)

3 **A. The Efficacy Representations**

4 With respect to the Efficacy Representations, Plaintiff argues that Defendants’ hand  
5 wipes do not kill 99.99 percent of germs, as stated on the product label. (*Id.* ¶ 23–24.)  
6 According to Plaintiff, the active ingredient in these hand wipes, benzalkonium chloride  
7 (“BAC”), is ineffective against certain viruses, bacteria, and spores, which comprise more  
8 than 0.01 percent of germs and can cause serious diseases. (*Id.* ¶¶ 35, 41, 47.) Some of  
9 those diseases include polio, norovirus, human papillomavirus, picornavirus,  
10 cryptosporidium, and *C. difficile*. (*Id.* ¶¶ 35, 47.) Plaintiff also claims that the hand wipes  
11 are ineffective against COVID-19. (*Id.* ¶ 44–45)

12 **B. The Skin Safety Representations**

13 In addition, Plaintiff takes issue with Defendants’ product label for stating that the  
14 hand wipes are “hypoallergenic” and “specifically formulated to be tough on dirt and  
15 germs, yet gentle on the skin.” (*Id.* ¶ 62.) Contrary to this representation, the hand wipes  
16 allegedly contain ingredients that are “known allergens or skin irritants.” (*Id.* ¶ 63.)

17 Plaintiff purchased the hand wipes multiple times during the class period. (*Id.*  
18 ¶ 81.) In buying the hand wipes, Plaintiff relied on the Efficacy and Skin Safety  
19 Representations on the product label. (*Id.* ¶ 82.) According to Plaintiff, these  
20 representations were false and misleading and likely to deceive reasonable consumers. (*Id.*  
21 ¶ 83.) If she had known the truth, Plaintiff claims, she would not have bought the hand  
22 wipes or would have bought them on different terms. (*Id.* ¶ 84.)

23 Plaintiff files suit under California’s Unfair Competition Law (“UCL”), False  
24 Advertising Law (“FAL”), and the Consumer Legal Remedies Act (“CLRA”). (*Id.* ¶¶ 99–  
25 143.) Plaintiff also asserts claims for breach of express warranty and quasi-contract. (*Id.*  
26 ¶¶ 144–58.) In response, Defendants have moved to dismiss under Fed. R. Civ. P. 12(b)(1),  
27 12(b)(6), and 9(b). For the reasons set forth below, the Court **GRANTS** the motion to  
28 dismiss **WITHOUT PREJUDICE**.

1 **LEGAL STANDARD**

2 **A. Federal Rule of Civil Procedure 12(b)(6)**

3 Rule 12(b)(6) allows a court to dismiss a complaint for “failure to state a claim upon  
4 which relief can be granted.” Fed. R. Civ. P. 12(b)(6). To survive a motion to dismiss, the  
5 complaint must contain a “short and plain statement showing that the pleader is entitled to  
6 relief,” backed by sufficient facts that make the claim “plausible on its face.” Fed. R. Civ.  
7 P. 8(a)(2); *Ashcroft v. Iqbal*, 556 U.S. 662, 678, (2009) (quoting *Bell Atl. Corp. v.*  
8 *Twombly*, 550 U.S. 544, 547 (2007)). Plausibility requires “more than a sheer possibility  
9 that a defendant has acted unlawfully.” *Iqbal*, 566 U.S. at 678. Rather, it demands enough  
10 factual content for the court to “draw the reasonable inference that the defendant is liable  
11 for the misconduct alleged.” *Id.* (citing *Twombly*, 550 U.S. at 556). The court must accept  
12 as true “all factual allegations in the complaint” and “construe the pleadings in the light  
13 most favorable to the nonmoving party.” *Manzarek v. St. Paul Fire & Marine Ins. Co.*,  
14 519 F.3d 1025, 1031 (9th Cir. 2008). This presumption does not extend to conclusory  
15 allegations, “unwarranted deductions of fact, or unreasonable inferences.” *See In re Gilead*  
16 *Scis. Sec. Litig.*, 536 F.3d 1049, 1055 (9th Cir. 2008).

17 **B. Leave to Amend**

18 Federal Rule of Civil Procedure 15(a) states that “the court should freely give leave  
19 [to amend] when justice so requires.” In exercising this discretion, the court must keep in  
20 mind the “underlying purpose of Rule 15,” which is to “facilitate decision on the merits,  
21 rather than on the pleadings or technicalities.” *United States v. Webb*, 655 F.2d 977, 979  
22 (9th Cir. 1981). The Ninth Circuit has repeatedly held that “a district court should grant  
23 leave to amend even if no request to amend the pleading was made, unless it determines  
24 that the pleading could not possibly be cured by the allegation of other facts.” *Lopez v.*  
25 *Smith*, 203 F.3d 1122, 1130 (9th Cir. 2000) (internal quotation marks and citation omitted).

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## ANALYSIS

Defendants move to dismiss on five grounds: (1) lack of constitutional and statutory standing; (2) failure to satisfy the heightened pleading standard under Rule 9(b); (3) failure to satisfy the reasonable consumer test; (4) primary jurisdiction; and (5) preemption. The Court addresses each in turn.

### A. Constitutional and Statutory Standing

Defendants claim that Plaintiff lacks constitutional and statutory standing because she fails to allege a cognizable injury. Under Fed. R. Civ. P. 12(b)(1), a court may dismiss a case for lack of subject matter jurisdiction when a party does not have Article III standing. *Maya v. Centex Corp.*, 658 F.3d 1060, 1067 (9th Cir. 2011). “Standing to sue is a doctrine rooted in the traditional understanding of a case or controversy.” *Spokeo, Inc. v. Robins*, 136 S. Ct. 1540, 1547, 194 L. Ed. 2d 635 (2016). To have constitutional standing, the plaintiff must have “(1) suffered an injury in fact, (2) that is fairly traceable to the challenged conduct of the defendant, and (3) that is likely to be redressed by a favorable judicial decision.” *Id.* (citing *Lujan v. Defs. of Wildlife*, 504 U.S. 555, 560–61 (1992)).

Statutory standing under the UCL, FAL, and CLRA has similar requirements but is assessed under the Rule 12(b)(6) standard. *See Vaughn v. Bay Env’t Mgmt., Inc.*, 567 F.3d 1021, 1024 (9th Cir. 2009) (“[A] dismissal for lack of statutory standing is properly viewed as a dismissal for failure to state a claim rather than a dismissal for lack of subject matter jurisdiction.”). For those claiming an economic harm, like the case here, plaintiffs must meet an economic injury-in-fact requirement, which “demands no more than the corresponding requirement under Article III of the U.S. Constitution.” *Reid v. Johnson & Johnson*, 780 F.3d 952, 958 (9th Cir. 2015). “In a false advertising case, plaintiffs meet this requirement if they show that, by relying on a misrepresentation on a product label, they paid more for a product than they otherwise would have paid, or bought it when they otherwise would not have done so.” *Id.* To establish standing under the UCL and FAL, Plaintiff must “(1) establish a loss or deprivation of money or property sufficient to qualify as injury in fact, i.e., *economic injury*, and (2) show that that economic injury was the result

1 of, i.e., *caused by*, the unfair business practice or false advertising that is the gravamen of  
2 the claim.” *Van Patten v. Vertical Fitness Grp., LLC*, 847 F.3d 1037, 1048 (9th Cir. 2017)  
3 (emphasis in original) (quoting *Kwikset Corp. v. Superior Court*, 51 Cal.4th 310, 120  
4 Cal.Rptr.3d 741, 246 P.3d 877, 885 (2011)). A “plaintiff must allege actual reliance in  
5 order to have standing to pursue UCL and FAL claims.” *Moore v. Mars Petcare US, Inc.*,  
6 966 F.3d 1007, 1020 (9th Cir. 2020) (citation omitted). “[A]ny plaintiff who  
7 has standing under the UCL’s and FAL’s ‘lost money or property’ requirement will, *a*  
8 *fortiori*, have suffered ‘any damage’ for purposes of establishing CLRA standing.” *Id.*  
9 (quoting *Hinojos v. Kohl’s Corp.*, 718 F.3d 1098, 1108 (9th Cir. 2013)). And “[r]eliance  
10 is alleged where the misrepresentation or nondisclosure was an immediate cause of the  
11 plaintiff’s injury-producing conduct, such as where the plaintiff in all reasonable  
12 probability would not have engaged in [that] conduct in the absence of the fraud.” *Beyer*  
13 *v. Symantec Corp.*, 333 F. Supp. 3d 966, 980 (N.D. Cal. 2018) (internal quotation marks  
14 omitted).

15 Here, Plaintiff has both constitutional and statutory standing. First, Plaintiff alleges  
16 an economic harm, or in other words, the loss of money. Plaintiff claims that she would  
17 not have bought the hand wipes or would have bought them on different terms if she had  
18 known the truth about their efficacy. (*Id.* ¶ 84.) That is enough for standing.<sup>1</sup> *See Hawkins*  
19 *v. Kroger Co.*, 906 F.3d 763, 769 (9th Cir. 2018) (“Because Hawkins adequately alleged  
20 that she relied on the label’s misrepresentations and *would not have purchased the product*  
21 *without those misrepresentations*, she has adequately alleged standing for her labeling  
22 claim.”) (emphasis added).

23 Second, Plaintiff alleges reliance. The Complaint states that, “[i]n purchasing the  
24 Products, Plaintiff relied on Defendants’ Representations, including that the Products  
25 ‘Kill[] 99.99% of Germs’ and that they are hypoallergenic and/or gentle on skin.” (Compl.  
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28 <sup>1</sup> The other two standing requirements—traceability and redressability—are not at issue here.

1 ¶ 82.) Although Defendants argue that this is conclusory (Mot. to Dismiss at 21), in *Moore*  
2 *v. Mars Petcare US, Inc.*, 966 F.3d 1007 (9th Cir. 2020), the Ninth Circuit held that a  
3 similar statement sufficed to show reliance. There, the Ninth Circuit observed that  
4 although the plaintiffs did “not provide much detail in their individual allegations,” they  
5 still alleged that “as a result of the false and fraudulent prescription requirement, each  
6 Plaintiff paid more for [the product] than each Plaintiff would have paid in the absence of  
7 the requirement, or would never have purchased [the product]” at all. 966 F.3d at 1020.  
8 Here, since Plaintiff’s claim is similar to the statement in *Moore*, the Court finds that  
9 reliance has been sufficiently alleged.

10 Defendants make two arguments to show that Plaintiff lacks standing, neither of  
11 which is convincing. First, Defendants claim that Plaintiff never suffered an injury due to  
12 the hand wipes, such as the diseases and illnesses listed in the Complaint. (ECF No. 39 at  
13 7.) But that misses the point. Despite the appeal of that argument, the Ninth Circuit has  
14 found economic harms like Plaintiff’s cognizable *independent* of whether the product has  
15 caused her actual harm. *See Reid*, 780 F.3d at 958. In other words, “[t]he harm was not  
16 that the product was somehow inferiorly made, but simply that the consumer would not  
17 have purchased it at the price he paid, but for the misrepresentations.” *Stanwood v. Mary*  
18 *Kay, Inc.*, 941 F. Supp. 2d 1212, 1218 (C.D. Cal. 2012). Second, Defendants argue that  
19 Plaintiff’s economic harm does not suffice for statutory standing because she did not pay  
20 a premium price for a product that she would not have otherwise paid but for the  
21 misrepresentation. (Mot. to Dismiss at 15–16.) To that end, Defendants cite *Davidson v.*  
22 *Kimberly-Clark Corp.*, 889 F.3d 956, 966 (9th Cir. 2018). But in that case, the Ninth  
23 Circuit stated that “a consumer’s allegation that ‘she would not have bought the product  
24 but for the misrepresentation ... is sufficient to allege causation ... [and] to allege economic  
25 injury.’” *Davidson*, 889 F.3d at 965–66 (citing *Kwikset Corp. v. Superior Court*, 246 P.3d  
26 877, 890 (2011)). And that is what Plaintiff has alleged here. Further, the Ninth Circuit  
27 has recently affirmed this theory of economic harm by stating that a “consumer who relies  
28 on a product label and challenges a misrepresentation contained therein can satisfy the

1 standing requirement of [the UCL] by alleging ... that he or she *would not have bought the*  
 2 *product* but for the misrepresentation.” *Moore*, 966 F.3d at 1020. (emphasis added)  
 3 (citation omitted). Thus, the Court **DENIES** Defendants’ motion to dismiss on this ground.

#### 4 **B. Federal Rule of Civil Procedure Rule 9(b)**

5 For claims based on fraud, Rule 9(b) applies and imposes a heightened pleading  
 6 standard. *See Davidson v. Kimberly-Clark Corp.*, 889 F.3d 956, 964 (9th Cir. 2018).  
 7 Under Rule 9(b), the plaintiff must state with “particularity the circumstances constituting  
 8 the fraud or mistake.” Fed. R. Civ. P. 9(b). Thus, the plaintiff must state the “who, what,  
 9 when, where, and how’ of the misconduct charged.” *Vess v. Ciba-Geigy Corp. USA*, 317  
 10 F.3d 1097, 1106 (9th Cir. 2003) (citation omitted). In addition, the plaintiff must also state  
 11 “what is false or misleading about the purportedly fraudulent statement, and why it is  
 12 false.” *Davidson*, 889 F.3d at 964 (citations omitted).

13 Here, since Plaintiff’s claims are rooted in fraud, Rule 9(b) applies. And based on  
 14 the factual allegations in the Complaint, Plaintiff has met this standard. Plaintiff claims  
 15 that the Defendants (the “who”) made misleading statements on the product labels of the  
 16 hand wipes (the “what”) during the class period and “in or about March of 2020” (the  
 17 “when”)<sup>2</sup> in San Diego (“the where”).<sup>3</sup> The representations are misleading because it says  
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 20 <sup>2</sup> Defendants claim that “in or about March of 2020” does not satisfy Rule 9(b), but the Court disagrees.  
 21 *See Astiana v. Ben & Jerry’s Homemade, Inc.*, No. C 10-4387 PJH, 2011 WL 2111796, at \*6 (N.D. Cal.  
 22 May 26, 2011) (finding that “since at least 2006” and “throughout the class period” satisfies the “when”  
 23 under Rule 9(b)); *see also Werdebaugh v. Blue Diamond Growers*, No. 12-CV-02724-LHK, 2013 WL  
 5487236, at \*14 (N.D. Cal. Oct. 2, 2013) (finding that “[d]uring the Class Period [April 11, 2008 to  
 present]” satisfies the “when” under Rule 9(b), especially since the defendant did not argue that “any of  
 the Purchased Product labels changed during the class period”).

24 <sup>3</sup> In other cases where plaintiffs have satisfied Rule 9(b), they have specifically alleged the exact place  
 25 or store in which they purchased the products. *See Nathan v. Vitamin Shoppe, Inc.*, No.  
 26 317CV01590BENKSC, 2019 WL 1200554, at \*7 (S.D. Cal. Mar. 14, 2019) (finding that the plaintiff  
 27 had alleged her claims “with sufficient particularity” when she stated that “in approximately February  
 28 2017 in San Diego, she purchased a 180-caplet bottle of [the Product] for approximately \$20 from  
 Vitamin Shoppe.”); *see also Fernandez v. Atkins Nutritionals, Inc.*, No. 317CV01628GPCWVG, 2018  
 WL 280028, at \*11 (S.D. Cal. Jan. 3, 2018) (plaintiff alleged that she purchased the products at Wal-  
 Mart and Target). And although this seems insignificant on the surface, the “where” serves a critical

1 that it kills 99.99 percent of germs, when it does not (the “how”). (Compl. ¶ 27.) Plaintiff  
 2 identifies the specific misrepresentations at issue and alleges that she relied on them in  
 3 purchasing the hand wipes. (*Id.* ¶ 82.) That is all that Rule 9(b) requires. *See Kosta v. Del*  
 4 *Monte Corp.*, No. 12-CV-01722-YGR, 2013 WL 2147413, at \*14–15 (N.D. Cal. May 15,  
 5 2013) (finding Rule 9(b) satisfied because plaintiff alleged the “who” (the defendant  
 6 company), the “what” (the defendant’s “allegedly unlawful and deceptive claims in its  
 7 labeling, packaging and website”); the “where” (the defendant’s package labels and  
 8 website), the “when” (“since 2008 and through the class period”), and the “how” (the  
 9 defendant “violated the Sherman law in nine specific ways” and the plaintiffs “purchased  
 10 products while reasonably relying on [the defendant’s] misrepresentations” and were  
 11 “deceived by [the defendant’s] product labels and website.”).

### 12 C. UCL, FAL, CLRA, and the Reasonable Consumer Test

13 Still, even though Plaintiff satisfies Rule 9(b), her claims fall short under the  
 14 reasonable consumer test. Courts often analyze claims under the UCL, FAL, and CLRA  
 15 together “because they share similar attributes.” *In re Sony Gaming Networks & Customer*  
 16 *Data Sec. Breach Litig.*, 996 F. Supp. 2d 942, 985 (S.D. Cal. 2014). California’s UCL  
 17 prohibits any “unlawful, unfair or fraudulent business act or practice.” Cal. Bus. & Prof.  
 18 Code § 17200. California’s FAL prohibits any “unfair, deceptive, untrue or misleading  
 19 advertising.” Cal. Bus. & Prof. Code § 17500. Any FAL violation amounts to a UCL

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 21 part under Rule 9(b) in providing notice. The “where” does not serve to establish venue or jurisdiction  
 22 but is rather part of a pleading standard aimed to give Defendants notice of their misconduct. *See*  
 23 *Kearns v. Ford Motor Co.*, 567 F.3d 1120, 1125 (9th Cir. 2009) (listing the three purposes of Rule 9(b),  
 24 one of which is to “provide defendants with adequate notice to allow them to defend the charge and  
 25 deter plaintiffs from the filing of complaints as a pretext for the discovery of unknown wrongs”)  
 26 (internal quotation marks and citation omitted). Still, since Plaintiff has alleged enough details here to  
 27 satisfy the “purpose behind Rule 9(b),” *Openwave Messaging, Inc. v. Open-Xchange, Inc.*, No. 16-CV-  
 28 00253-WHO, 2016 WL 2621872, at \*9 (N.D. Cal. May 9, 2016), the Court declines to dismiss on this  
 ground. The level of specificity already provided “enables defendants to prepare an adequate answer  
 from the allegations.” *Stathakos v. Columbia Sportswear Co.*, No. 15-CV-04543-YGR, 2016 WL  
 1730001, at \*3 (N.D. Cal. May 2, 2016).



1 violation. *See Williams v. Gerber Prod. Co.*, 552 F.3d 934, 938 (9th Cir. 2008)  
2 (quoting *Kasky v. Nike, Inc.*, 45 P.3d 243, 250 (2002)). California’s CLRA prohibits  
3 “unfair methods of competition and unfair or deceptive acts or practices.” Cal. Civ. Code  
4 § 1770. Claims under all three of these statutes are subject to the “reasonable consumer  
5 test.” *Williams*, 552 F.3d at 938 (9th Cir. 2008) (citing *Freeman v. Time, Inc.*, 68 F.3d 285,  
6 289 (9th Cir. 1995)). The reasonable consumer test requires a probability that a “significant  
7 portion of the general consuming public or of targeted consumers, acting reasonably in the  
8 circumstances, could be misled.” *Ebner v. Fresh, Inc.*, 838 F.3d 958, 965 (9th Cir. 2016)  
9 (internal quotation marks omitted). Courts have dismissed cases under the reasonable  
10 consumer test only in select circumstances, particularly where the “alleged violations of  
11 the UCL, FAL, and CLRA are simply not plausible.” *Ham v. Hain Celestial Grp., Inc.*, 70  
12 F. Supp. 3d 1188, 1193 (N.D. Cal. 2014). “[I]f common sense would not lead anyone to  
13 be misled, then the claim may be disposed of at a motion to dismiss stage.” *Moore v. Mars  
14 Petcare US, Inc.*, 966 F.3d 1007, 1018 (9th Cir. 2020).

15 Here, Defendants argue that this Court should dismiss Plaintiff’s claims because they  
16 do not pass the reasonable consumer test. According to Defendants, no reasonable  
17 consumer would be misled by the Efficacy and Skin Safety Representations in the way that  
18 Plaintiff alleges. The Court agrees.

### 19 **1. Efficacy Representations**

20 Plaintiff argues that the Efficacy Representations are misleading because the hand  
21 wipes do not kill 99.99 percent of germs. (Compl. ¶ 4.) Plaintiff claims that the hand wipes  
22 are ineffective against a variety of diseases and viruses, including the norovirus, poliovirus,  
23 polyomavirus, human papillomavirus (“HPV”), picornavirus, and other gram-negative  
24 bacteria like *pseudomonas aeruginosa*, and mycobacteria. (*Id.* ¶¶ 35, 41.) Taken together,  
25 these disease-causing microorganisms comprise more than 0.01 percent of germs. (*Id.*  
26 ¶ 27.)

27 But here, Plaintiff has not set forth a plausible theory under the reasonable consumer  
28 test. No reasonable consumer would believe that a hand wipe advertised to kill 99.99

1 percent of germs would be effective against the bacteria and viruses that Plaintiff names.  
2 For example, Plaintiff does not explain how or why a reasonable consumer would take a  
3 hand wipe’s representation that it kills 99.99 percent of germs to mean that it would also  
4 be effective against HPV, a sexually transmitted disease, or the norovirus and  
5 polyomavirus, which are food-borne illnesses. (Mot. to Dismiss at 23.) It also seems  
6 implausible that a reasonable consumer would believe that a hand wipe would be effective  
7 against polio, a virus that has not had an active case in the United States since 1979. *See*  
8 *Moreno v. Vi-Jon, Inc.*, No. 20CV1446 JM(BGS), 2021 WL 807683, at \*6 (S.D. Cal. Mar.  
9 3, 2021) (citation omitted). In addition, Plaintiff claims that the hand wipes are ineffective  
10 against gram-negative bacteria such as *Pseudomonas aeruginosa* and *Mycobacteria*, which  
11 can cause blood infections, pneumonia, and tuberculosis, respectively (Compl. ¶¶ 42–43),  
12 and also certain spores that can cause diseases like *C. Difficile* and *Cryptosporidium*. (*Id.*  
13 ¶¶ 41, 47.) But again, Plaintiff does not explain how or why a reasonable consumer would  
14 believe that a hand wipe would protect against these viruses or diseases. If anything, a  
15 reasonable consumer would likely suspect that a hand wipe would be effective against  
16 bacteria often found on hands, and Plaintiff has not alleged how likely these strains of  
17 bacteria appear on hands. The same reasoning applies to certain spores like *C. difficile* and  
18 *Cryptosporidium*, the latter of which includes a pathogen that is “commonly found in cat  
19 litter and undercooked food.” (*Id.* ¶¶ 47, 52.) And what is more, the product label  
20 explicitly states that the hand wipes should be used to “keep hands fresh and clean *when*  
21 *soap and water are not available.*” (*Id.* ¶ 21) (emphasis added). These kinds of  
22 “qualifiers,” though not explicit, can “ameliorate any tendency of the label to mislead.”  
23 *Moore v. Mars Petcare US, Inc.*, 966 F.3d 1007, 1017 (9th Cir. 2020).

24 In short, simply listing all kinds of germs that the hand wipes cannot kill misses the  
25 mark. The relevant question is whether a reasonable consumer would believe that, based  
26 on Defendants’ representations, the hand wipes would be effective against the named  
27 germs and diseases. And even then, it must be “a *significant portion* of the general  
28 consuming public or of targeted consumers.” *Ebner v. Fresh, Inc.*, 838 F.3d 958, 965 (9th

1 Cir. 2016) (emphasis added). Here, Plaintiff has not met her burden, so the Court  
2 **DISMISSES** this claim accordingly.

### 3 **2. Skin Efficacy Representations**

4 Plaintiff's claims about the Skin Safety Representations fare no better. According  
5 to Plaintiff, although Defendants label the hand wipes as "hypoallergenic" and "gentle,"  
6 the hand wipes contain various ingredients that are "known allergens or skin irritants."  
7 (Compl. ¶ 13.) But here again, Plaintiff does not explain how or why a reasonable  
8 consumer would take "hypoallergenic" and "gentle" to mean that the hand wipe is *entirely*  
9 *free* of allergens or skin irritants. This case is like *Rugg v. Johnson & Johnson*, No. 17-  
10 CV-05010-BLF, 2018 WL 3023493, at \*1 (N.D. Cal. June 18, 2018), where the plaintiffs  
11 challenged Johnson & Johnson's use of the word "hypoallergenic" on the product labels of  
12 its baby products. There, the plaintiffs argued that using the word "hypoallergenic" was  
13 misleading because the products contained "known skin sensitizers, known skin or eye  
14 irritants, carcinogens, teratogens, mutagens, or pollutants, and substances that have not  
15 been adequately assessed for safety or skin sensitization potential." *Id.* at 2. (internal  
16 quotation marks omitted). The court rejected that argument. Noting that "hypoallergenic"  
17 had the dictionary definition of "having little likelihood of causing an allergic response,"  
18 the court found it "completely implausible" that a reasonable consumer would take  
19 "hypoallergenic" on a product's label to mean that the product does not contain  
20 "any ingredients, in any concentration, which could 'sensitize' the skin, cause cancer, or  
21 have any other negative effect, regardless of whether such effect constitutes an allergic  
22 reaction." *Id.* at 3. (emphasis in original). The court dismissed the claim accordingly.

23 The same reasoning applies here. No reasonable consumer would read  
24 "hypoallergenic" and "gentle" to mean that it is completely free of ingredients that can  
25 cause an allergic reaction. Indeed, it seems implausible to argue that a reasonable consumer  
26 would take "hypoallergenic" and "gentle" to mean that the hand wipes pose *no possible*  
27 *risk* of skin irritation (*see id.* ¶¶ 72, 75–78) as opposed to posing a *lower* risk. And what is  
28 more, a reasonable consumer may not even think those words suggest anything about the

1 hand wipes’ *ingredients* as opposed to the hand wipes’ *performance*. In other words, a  
2 reasonable consumer may take “hypoallergenic” and “gentle” to mean something about the  
3 *effect* of the hand wipes when applied on the skin—*i.e.*, that it would not cause skin  
4 irritation and be smooth and gentle—*regardless* of its ingredients, such as whether they  
5 contain skin irritants. Either way, “hypoallergenic” and “gentle” do not suggest anything  
6 about how the hand wipes may affect the central nervous system, lungs, eyes, kidneys, or  
7 the liver, as Plaintiff argues here. (*Id.* ¶¶ 70, 72–73.) Without explaining how or why a  
8 reasonable consumer would believe this, the Court finds this theory implausible. The Court  
9 **DISMISSES** this claim accordingly.

#### 10 **D. Primary Jurisdiction and Preemption**

11 Lastly, Defendants argue that this Court should dismiss this case because primary  
12 jurisdiction and preemption apply. First, Defendants argue that the nature of Plaintiff’s  
13 claims, which are based on the safety and efficacy of the hand wipes, fall under the primary  
14 jurisdiction of the Food and Drug Administration (“FDA”). (Mot. to Dismiss at 4–10.)  
15 Second, Defendants argue that Plaintiff’s claims under the UCL, FAL, and CLRA are  
16 preempted—both expressly and impliedly—by federal law. Neither argument is  
17 convincing.

##### 18 **1. Primary Jurisdiction**

19 “Primary jurisdiction applies in a limited set of circumstances.” *Clark v. Time*  
20 *Warner Cable*, 523 F.3d 1110, 1114 (9th Cir. 2008). The doctrine applies if the claim at  
21 issue “requires resolution of an issue of first impression, or of a particularly complicated  
22 issue that Congress has committed to a regulatory agency and if protection of the integrity  
23 of a regulatory scheme dictates preliminary resort to the agency which administers the  
24 scheme.” *Id.* (internal quotation marks and citations omitted). And while the matter is  
25 ultimately one of discretion, courts have given due weight to “(1) the need to resolve an  
26 issue that (2) has been placed by Congress within the jurisdiction of an administrative body  
27 having regulatory authority (3) pursuant to a statute that subjects an industry or activity to  
28 a comprehensive regulatory authority that (4) requires expertise or uniformity in

1 administration.” *Syntek Semiconductor Co. v. Microchip Tech. Inc.*, 307 F.3d 775, 781  
 2 (9th Cir. 2002). If primary jurisdiction applies, the district court either “stays proceedings  
 3 or dismisses the case without prejudice, so that the parties may seek an administrative  
 4 ruling.” *Clark*, 523 F.3d at 1115 (citation omitted).

5 Here, primary jurisdiction does not apply. Contrary to Defendants’ claims, Plaintiff  
 6 is not arguing that the hand wipes are misbranded or that they should be subject to a  
 7 different classification under the FDA. (Mot. to Dismiss at 5–6.) Rather, Plaintiff is  
 8 arguing that the hand wipes’ product labels are *misleading*, which is “not a technical area  
 9 in which the FDA [has] greater technical expertise than the courts.” *Jovel v. Boiron Inc.*,  
 10 No. 2:11-CV-10803-SVW-SH, 2013 WL 12164622, at \*12 (C.D. Cal. Aug. 16, 2013)  
 11 (quoting *Lockwood v. Conagra Foods, Inc.*, 597 F. Supp. 2d 1028, 1035 (N.D. Cal. 2009)).  
 12 “[E]very day courts decide whether conduct is misleading.” *Id.* (citation omitted). Thus,  
 13 Defendants’ motion to dismiss on this ground is **DENIED**.<sup>4</sup>

## 14 2. Preemption

15 In addition, Defendants argue that Plaintiffs’ claims are preempted by federal law.  
 16 Relevant here, Defendants point to the Federal Food, Drug, and Cosmetic Act (“FDCA”),  
 17 21 U.S.C. § 301 *et seq.*, which Congress passed due to increased concerns about “unsafe  
 18 drugs and fraudulent marketing.” *Delarosa v. Boiron, Inc.*, 818 F. Supp. 2d 1177, 1181  
 19 (C.D. Cal. 2011) (quoting *Wyeth v. Levine*, 555 U.S. 555, 129 S.Ct. 1187, 1198–99, 173  
 20 L.Ed.2d 51 (2009)). As Defendants note, under the FDCA, the FDA has the power to  
 21 regulate the “ingredients and labeling of nonprescription [over the counter] drugs” like the  
 22 hand wipes at issue here. (Mot. to Dismiss at 8.) (citing 21 U.S.C. §§ 321, 352; 21 C.F.R.  
 23 § 201, *et seq.*). Some over-the-counter drugs are subject to FDA “monographs,” which are  
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 26 <sup>4</sup> In arguing for primary jurisdiction, Defendants mischaracterize Plaintiff’s arguments. This case is not  
 27 about whether the hand wipes are safe, effective, or misclassified, *per se*. (Mot. to Dismiss at 4–5; ECF  
 28 No. 39 at 1–3.) Rather, this case is about whether Defendants’ representations about the hand wipes are  
 misleading to a *reasonable consumer*. As noted above, courts routinely handle these kinds of claims.  
 See *Jovel*, 2013 WL 12164622, at \*12.

1 detailed regulations that establish “conditions under which OTC (over-the-counter) drugs  
2 are generally recognized as safe and effective and not misbranded.” 21 C.F.R. § 330.10.  
3 Monographs “provide[] the FDA-approved active ingredients for a given therapeutic class  
4 of OTC drugs and sets forth the conditions under which each active ingredient is [generally  
5 regarded as safe and effective].” *Moreno v. Vi-Jon, Inc.*, No. 20CV1446 JM(BGS), 2021  
6 WL 807683, at \*10 (S.D. Cal. Mar. 3, 2021). Products that contain non-monograph active  
7 ingredients “cannot be marketed to the public without an approved [New Drug  
8 Application], which requires, *inter alia*, that Defendant present evidence that the products  
9 are safe and effective for their represented uses.” *Borchenko v. L'Oreal USA, Inc.*, 389 F.  
10 Supp. 3d 769, 771–72 (C.D. Cal. 2019). Relevant here, the FDA has deferred making a  
11 final monograph for BAC, the active ingredient in Defendants’ hand wipes. 84 Fed. Reg.  
12 71 14847-01 at 14848. Still, Defendants argue, the 1994 tentative final monograph  
13 (“TFM”) applies and regulates the hand wipes. (Mot. to Dismiss at 10.) Plaintiff disagrees  
14 and argues that the FDA’s deferral means that the hand wipes are not subject to any FDA  
15 regulation. (Compl. ¶ 60.) Either way, the Court finds that preemption does not apply.

16 Defendants argue that Plaintiff is using state law to “impose alternative labeling  
17 requirements” for the hand wipes that are governed exclusively by federal law. (Mot. to  
18 Dismiss at 11.) As a result, Defendants argue, Plaintiff’s arguments are preempted.  
19 “Federal preemption occurs when: (1) Congress enacts a statute that explicitly pre-empts  
20 state law; (2) state law actually conflicts with federal law; or (3) federal law occupies a  
21 legislative field to such an extent that it is reasonable to conclude that Congress left no  
22 room for state regulation in that field.” *Chae v. SLM Corp.*, 593 F.3d 936, 941 (9th Cir.  
23 2010). Here, Defendants argue that Plaintiff’s state law claims seek to impose additional  
24 labeling requirements on the hand wipes, which is explicitly prohibited under § 379(r) of  
25 the FDCA. That provision specifically prohibits states from establishing “any requirement  
26 ... (1) that relates to the regulation of a [nonprescription drug]; and (2) that is *different from*  
27 *or in addition to, or that is otherwise not identical with*, a requirement under the [FDCA]  
28 ...” 21 U.S.C. § 379r(a) (emphasis added). Defendants go on to state that the FDA

1 regulates the hand wipes’ labeling requirements under 21 C.F.R. 201.66 and the 1994 TFM,  
2 both of which provide labeling requirements on “directions and use, intended purpose,  
3 ingredients, disclosures, safety warnings, potential allergic reactions and when to  
4 discontinue use.” (Mot. to Dismiss at 11.)

5         These arguments are unconvincing. Plaintiff’s allegation is that Defendants’ product  
6 labels are deceptive or misleading under state law—and “[t]hese state laws “exist[]  
7 independently of [the FDCA]” and provide a “valid state cause of action even if the FDA  
8 ceased to exist.”<sup>5</sup> *Morgan v. Wallaby Yogurt Co., Inc.*, No. 13-CV-00296-WHO, 2013 WL  
9 5514563, at \*6 (N.D. Cal. Oct. 4, 2013) (internal quotation marks and citation omitted).  
10 Contrary to Defendants’ claim, Plaintiff is not asking this Court to impose additional  
11 labeling requirements under state law that are “different from or in addition to” the ones  
12 that the FDCA imposes. Rather, Plaintiff is merely saying that Defendants’ product  
13 labeling, as it currently stands, is *misleading*. This is a different argument, since “[t]he  
14 FDCA is not focused on the truth or falsity of advertising claims but is instead directed to  
15 protect the public by ensuring that drugs sold in the marketplace are safe, effective and not  
16 misbranded.” *In re Epogen & Aranesp Off-Label Mktg. & Sales Pracs. Litig.*, 590 F. Supp.  
17 2d 1282, 1290 (C.D. Cal. 2008) (citation omitted). This case is about Defendants’  
18 advertising and not about whether the products are safe or misbranded, per se. Indeed “to  
19 the extent that Plaintiffs have alleged that Defendants made statements that were fraudulent  
20 (i.e., literally false, misleading, or omitted material facts), their claims are actionable.” *In*  
21 *re Epogen*, 590 F. Supp. 2d at 1291 (citation omitted); *see also Moreno v. Vi-Jon, Inc.*, No.  
22 20CV1446 JM(BGS), 2021 WL 807683, at \*11 (S.D. Cal. Mar. 3, 2021) (“To the extent  
23 that Plaintiff’s claims simply require the court to make factual determinations as to whether  
24 the statements are false, such claims do not give rise to preemption.”) (citing cases). Thus,  
25 preemption does not apply. *See Corra v. Energizer Holdings, Inc.*, 962 F. Supp. 2d 1207,  
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27  
28 <sup>5</sup> For this reason, Defendants’ argument that Plaintiff is bringing a private right of action under the  
FDCA fails. (Mot. to Dismiss at 13.)

1 1215 (E.D. Cal. 2013) (finding that 379(r) preemption provision does not bar the plaintiff’s  
 2 UCL and CLRA claims because even if successful, “Defendants’ [] labeling duties would  
 3 remain unchanged.”).

4 In arguing for preemption, Defendants mischaracterize Plaintiff’s claims. (ECF No.  
 5 39 at 4–5.) Just because Plaintiff points out that Defendants omitted certain information in  
 6 advertising their product does not mean that if Plaintiff prevails, Defendants will have to  
 7 include that information on the product labels for their hand wipes. Indeed, even if Plaintiff  
 8 were to win this case, Defendants would not be required as a matter of law to include the  
 9 omitted information to correct the alleged misrepresentation. Nothing in the UCL, FAL,  
 10 or CLRA requires this—let alone impose any labeling requirements.<sup>6</sup> Rather, if proven,  
 11 Plaintiff’s claims would “simply require Defendant[s] to truthfully state [their products’]  
 12 efficacy or not sell its products; such relief would not impose a state requirement that is  
 13 different from or in addition to, or that is otherwise not identical with that of the FDCA.”  
 14 *See Jovel v. Boiron Inc.*, No. 2:11-CV-10803-SVW-SH, 2013 WL 12164622, at \*11 (C.D.  
 15 Cal. Aug. 16, 2013) (internal quotation marks omitted). After all, federal law did not  
 16 require Defendants to represent that their hand wipes kill 99.99 percent of germs or that  
 17 they are “hypoallergenic” and “gentle.” Instead, these were advertising choices that  
 18 Defendants made, and Plaintiff is simply challenging those choices. *See id.* (noting that  
 19 just because federal law may require certain information on product labels does not mean  
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22  
 23 <sup>6</sup> Defendants cite *Webb v. Trader Joe’s Co.*, 418 F. Supp. 3d 524, 528 (S.D. Cal. 2019), but that case is  
 24 inapposite. There, the Food Safety and Inspection Service approved the defendant’s product label and  
 25 the representation contained in it. Thus, the court found that the plaintiff’s claim failed as a matter of  
 26 law. *See id.* at 529. But here, the FDA has not reviewed and approved Defendants’ product label.  
 27 Rather, Defendants’ argument is that their product labels and representations are presumptively valid  
 28 because it complies with existing federal guidelines, namely the 1994 TFM. That is a different  
 argument—and one that makes all the difference. Unlike *Webb*, because the federal government has not  
 specifically approved Defendants’ representations, Plaintiff’s claims that they are misleading remain  
 viable and are not preempted.



1 that “federal law [] mandates, or approves of, the specific indications selected for the  
2 [product] label” at issue).

3 Lastly, to the extent Defendants base their preemption argument on a tentative final  
4 monograph, that argument fails. “The legal status of each tentative final monograph ... is  
5 that of a proposed rule.” Fed. Reg. 31403. Since a TFM is not law, it has no preemptive  
6 force. *See Won Kyung Hwang v. Ohso Clean, Inc.*, No. C-12-06355 JCS, 2013 WL  
7 1632697, at \*17 (N.D. Cal. Apr. 16, 2013) (declining to find preemption based on the 1994  
8 Tentative Final Monograph because it was “never adopted and ha[s] only the legal status  
9 of a proposed rule.”). Further, and as explained above, because these state law claims exist  
10 independently of federal law, it would not make a difference if the FDA issued a final  
11 monograph anytime soon. Here, Plaintiff’s claims only require the court to determine  
12 whether Defendants’ product labels are false or misleading to a reasonable consumer, and  
13 those kinds of claims do not give rise to preemption. *See id.* (finding that preemption does  
14 not apply because “Plaintiff’s claims only require the court to make a factual determination  
15 as to whether the statements on the labels of Defendants[’] sanitizing products are false”  
16 and “such claims do not give rise to implied preemption.”). Defendants’ motion to dismiss  
17 on this ground is **DENIED**.

### 18 **E. Remaining State Law Claims**

19 Plaintiff also sues for (1) breach of express warranty and (2) quasi-contract. For the  
20 reasons stated below, the Court **DISMISSES** both claims.

#### 21 **1. Breach of Express Warranty**

22 “To state a claim for breach of express warranty under California law, a plaintiff  
23 must allege: (1) the seller’s statements constitute an affirmation of fact or promise or a  
24 description of the goods; (2) the statement was part of the basis of the bargain; and (3) the  
25 warranty was breached.” *Portelli v. WWS Acquisition, LLC*, No. 17-CV-2367 DMS  
26 (BLM), 2018 WL 9539773, at \*5 (S.D. Cal. July 6, 2018) (internal quotation marks and  
27 citation omitted). Here, Plaintiff’s claim fails. As discussed above, Defendants never  
28 promised that the hand wipes would kill 99.99 percent of *all* germs as Plaintiff suggests,

1 or even the ones identified in the Complaint. Thus, since Defendants have not breached an  
2 express warranty, the Court **DISMISSES** this claim accordingly. *See Myers-Taylor v.*  
3 *Ornua Foods N. Am., Inc.*, No. 3:18-CV-01538-H-MDD, 2019 WL 424703, at \*6 (S.D.  
4 Cal. Feb. 4, 2019) (finding that the defendants did not breach an express warranty because  
5 it did not promise what the plaintiffs alleged).

6 **2. Quasi-Contract**


7 For similar reasons, Plaintiff’s claim for quasi-contract, or unjust enrichment, also  
8 fails. (Compl. ¶¶ 153–58.) A quasi-contract claim typically involves a plaintiff seeking a  
9 return of a benefit that the defendant had unjustly gained through “mistake, fraud, coercion,  
10 or request.” *Astiana v. Hain Celestial Grp., Inc.*, 783 F.3d 753, 762 (9th Cir. 2015) (citation  
11 omitted). Here, and as explained above, there was no fraudulent conduct. Both the  
12 Efficacy and Skin Efficacy Representations were not fraudulent and misleading in the way  
13 that Plaintiff alleges. Absent fraud, Plaintiff has no claim for unjust enrichment. *See*  
14 *Myers-Taylor v. Ornua Foods N. Am., Inc.*, No. 3:18-CV-01538-H-MDD, 2019 WL  
15 424703, at \*6 (S.D. Cal. Feb. 4, 2019) (“in order to succeed in an unjust enrichment claim,  
16 a plaintiff must show some fraud.”). Thus, the Court **DISMISSES** the quasi-contract claim  
17 accordingly.

18 **CONCLUSION**

19 For the foregoing reasons, the Court **GRANTS** Defendants’ motion to dismiss  
20 **WITH LEAVE TO AMEND**. Plaintiff will have 30 days from the date of this Order to  
21 file an amended complaint.

22 **IT IS SO ORDERED.**

23 Dated: June 7, 2021

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25 \_\_\_\_\_  
26 Honorable Todd W. Robinson  
27 United States District Judge  
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